



FINAL INVOICE

Service Address: 108 PEARL ST 1, MEDINA NY 14103

EBPP

ROBERT A. BAJAM	
Account Number:	1003-8739-800
Statement Date:	March 20, 2013
Amount Due:	\$148.75

Account Summary

Previous invoice	\$170.22
Total adjustments	-170.22
Payments received as of 03/19/13	0.00
Balance forward	0.00
Energy charges	147.97
Miscellaneous charges	0.78
Payment due upon receipt.	\$148.75

Residential

FINAL INVOICE

See details beginning on page 3

See messages on page 2

Please pay the full balance upon receipt. Failure to pay final bill balance will result in credit action including referral of your account to a collection agency. Refer to payment options below.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to Project SHARE.

Need to make a payment fast? Pay online at nyseg.com with a one-time e-Payment.

Pay by credit card (Visa, MasterCard, and Discover accepted) online at nyseg.com or by phone at 1.866.362.8949, Monday through Friday, 7 a.m. to 7 p.m. (checks are also accepted).

For other payment options visit nyseg.com.

Please return bottom portion with your payment. Make checks payable to NYSEG.




 NYSEG
 P.O. BOX 11745
 NEWARK, NJ 07101-4745

ROBERT A. BAJAM
131 KENSINGTON CT
LIVONIA NY 14487-9784

Account Number
10038739800
Last Day to Pay
04/12/13
Amount Due
\$148.75
Amount Paid
\$

Please do not write below this line.

701003873980000000148750000014875

Messages

We miscalculated the energy use on your last bill. Your account has been adjusted to correct the miscalculation. Please accept our apologies.

Please pay the full balance immediately upon receipt of this bill. Failure to pay final bill balance will result in credit action including referral of your account to a collection agency and a negative impact on your credit score. For payment options refer to page 1 of this bill or visit nyseg.com.

Included with this bill is our annual Rights and Responsibilities brochure that summarizes our service policies and your rights under Public Service Commission rules and state laws. It's also available at nyseg.com under "Your Home" in the "Energy Library."

You can help those in need with the power of your dollars. Funded by NYSEG and our customers and employees, Project SHARE helps eligible customers pay for energy emergencies. Please join NYSEG and the American Red Cross in supporting Project SHARE by enrolling in automatic giving. Contributions are tax deductible. Visit nyseg.com, click on "Giving Back," then on "In the Community" and then on "Project SHARE."

Call 811 Before You Dig. Whether you're a contractor or a homeowner, having underground utilities marked by Dig Safely New York is essential to protecting yourself from injury and preventing damage to underground utility lines and pipes. To have underground utilities marked, call to 811 at least two days but not more than 10 days before you plan to start your project. (You can still call Dig Safely New York directly at 1.800.962.7962.) For more information, visit nyseg.com, click on "Usage and Safety" and then on "Dig Safely."

Contact Information

Service or billing questions:
1.800.572.1111, 7 a.m. to 7 p.m., (M-F)
 Payment arrangements:
1.888.315.1755, 7 a.m. to 7 p.m., (M-F)
 Self service line:
1.800.600.2275, 24 hours a day
 Power interruptions or emergencies
1.800.572.1131, 24 hours a day
 Natural gas emergencies or if you smell gas:
1.800.572.1121, 24 hours a day
 Hearing/speech impaired (TTY):
Dial 711 (New York Relay Service)

Electronically:
 Use our "Write to NYSEG" form at nyseg.com
By mail:
 NYSEG Customer Service
 P.O. Box 5240
 Binghamton, NY 13902-5240
Payment address:
 NYSEG
 P.O. Box 11745
 Newark, NJ 07101-4745

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Street: _____
 _____ Apt: _____
 City: _____
 State: _____ ZIP: _____
 Home Phone: _____
 Alternate Phone: _____

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

Name: _____
 (as it appears on bank statement)
 9-Digit Routing Number: _____
 Bank Account Number: _____
 Name of Bank: _____
 Signature: _____ Date: _____

For program terms and details, visit nyseg.com/efterms.html

Please do not write below this line.

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NYSEG DETAILED ACCOUNT ACTIVITY

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Gas Service - Residential
Gas Rate - 08701H Sales

Service from: 02/08/13 - 03/17/13
 PoD ID: N02000010959302

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
04161368	03/11/13	2186 E	02/08/13	2068 A	118	118 ccf	32 days
04161368	03/17/13	2206 A	03/12/13	2186 E	20	20 ccf	6 days

Type of read: A - Actual, E - Estimate, C - Customer and N - No read

Service from : 02/08/13 - 03/11/13
Natural Gas Delivery Charges

Natural gas used (ccf)	118				
Energy content factor	x 1.031100				
Natural gas used (therm)	121.7				
Basic service charge					16.30
Included in Basic service chg					0.00
Delivery charge	3.0 therm @	0.00			0.5193
Delivery charge	47.0 therm @	0.122			8.75
Weather adjustment	71.7 therm @	0.12091281			0.71
Research & development charge	5.872 therm @	0.001481			0.18
Transition surcharge	121.7 therm @	0.02146659			2.61
Revenue decoupling mech	121.7 therm @	0.001605			0.20
NY state assessment	121.7 therm @	0.0173			2.11
SBC charge	121.7 therm @	0.006978			0.85
Subtotal Natural Gas Delivery					\$56.12

Natural Gas Supply Charges

Supply charge - February	82.5 therm @	0.475399			39.22
Supply charge - March	39.2 therm @	0.483625			18.96
Merchant function charge - Feb	82.5 therm @	0.03555			2.93
Merchant function charge - Mar	39.2 therm @	0.035711			1.40
Subtotal Natural Gas Supply					\$62.51

Natural Gas Taxes and Surcharges

Taxes on delivery charges	@	3.0928%			1.74
Taxes on supply charges	@	1.0101%			0.63
County sales tax	@	4.0000%			4.84
Subtotal Natural Gas Taxes and Surcharges					\$7.21

Service from : 03/12/13 - 03/17/13

Natural gas used (ccf)	20				
Energy content factor	x 1.030700				
Natural gas used (therm)	20.6				
Basic service charge				16.30 @ 0.200000	3.26
Included in Basic service chg					0.00
Delivery charge	1.0 therm @	0.00			4.67
Delivery charge	9.0 therm @	0.5193			1.29
Weather adjustment	10.6 therm @	0.122			-0.06
Research & development charge	-0.556 therm @	0.10791367			0.03
Transition surcharge	20.6 therm @	0.001481			0.44
Revenue decoupling mech	20.6 therm @	0.021441			0.03
NY state assessment	20.6 therm @	0.001605			0.36
SBC charge	20.6 therm @	0.0173			0.14
Subtotal Natural Gas Delivery					\$10.16

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Natural Gas Supply Charges

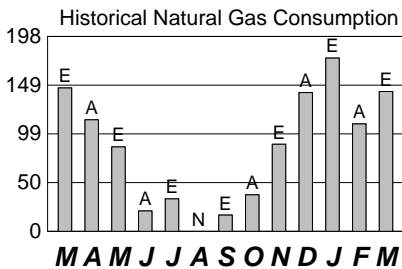
Supply charge - March	20.6	therm @	0.483625	9.96
Merchant function charge	20.6	therm @	0.035711	0.74
Subtotal Natural Gas Supply				\$10.70

Natural Gas Taxes and Surcharges

Taxes on delivery charges	@	3.0928%	0.31	
Taxes on supply charges	@	1.0101%	0.11	
County sales tax	@	4.0000%	0.85	
Subtotal Natural Gas Taxes and Surcharges				\$1.27

Total Natural Gas Cost	\$147.97
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Total Energy Charges	\$147.97
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Usage Chart Information


Natural Gas Daily Average Comparisons

Billing Period	Average Daily Use	Average Daily Temp
Mar-13	4 therm	30° F
Mar-12	5 therm	33° F

Miscellaneous Charges

03/20/13	Payment & billing svcs charge	0.73
03/20/13	Payment & billing svcs charge sales tax	0.03
03/20/13	Payment & billing svcs GRT	0.02

Total Miscellaneous Charges	\$0.78
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Detailed Adjustments

03/14/13	Canceled Consumption Billing Receivable	-169.44
03/14/13	Canceled Payment & billing svcs GRT	-0.02
03/14/13	Canceled Payment & billing svcs charge	-0.76

Total Adjustments	\$-170.22
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Terms and Definitions

Delivery charge: what you pay NYSEG to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

Competitive meter charge, Competitive meter service charge, and Competitive meter data service: apply to customers billed under service classes 2, 3, and 7 whose metering services are provided by NYSEG. These meter services charges, previously included in the customer charge, are now broken out in the electricity section of the bill. Customers with a demand of 50 kilowatts or more for two consecutive months who use a meter service provider and a meter data service provider other than NYSEG are not assessed these charges.

Basic service charge: includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYP&A) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

New York State Assessment: As required by state law, effective July 1, 2009, utilities must collect a special state assessment from all customers for the state's general fund. Utilities are required to collect this assessment through March 2014.

Reliability support services (RSS) charge: the cost incurred by NYSEG for third-party services to ensure local electric reliability needs are met.

Renewable Portfolio Standard (RPS) charge: a state-mandated charge that funds renewable energy projects to achieve targets established by the Public Service Commission.

System Benefits Charge (SBC): a state-mandated charge for all electricity and natural gas customers. The electricity SBC is used to fund energy efficiency programs to meet state energy use reduction targets, provide assistance for low-income customers and conduct energy research. The natural gas SBC is used to fund initiatives focused on reducing natural gas use in the state as part of the Energy Efficiency Portfolio Standard. These charges were required by the Public Service Commission.

Revenue Decoupling Mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges.

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at nyseg.com or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Last Day to Pay" date shown on page 1. If paying in person, payment must be made by the "Last Day to Pay" date. Payments received after the "Last Day to Pay" date will be subject to a 1.5% late payment charge per month.